



Mountain

Writers Festival

COVID-Safe Flexible Ticketing Policy

Mountain Writers Festival has introduced updates to our ticketing policy giving people more flexibility in the case of illness or border closure:

- If you cannot attend Festival events due to testing positive to COVID-19 or having to isolate according to current VIC Health guidelines, please contact the Festival to arrange a refund.
- If you cannot attend the Festival due to travel and quarantine restrictions, or border closures, please contact the Festival, where possible, 7 days prior to the event to arrange a ticket refund.

COVID-Safe Conditions of Entry

Mountain Writers Festival will be delivered in accordance with the prevailing Victorian Department of Health guidelines.

- Do not attend the Festival if you have tested positive to COVID-19 or if you are required to isolate according to current Victorian Health guidelines.
- If you are feeling unwell, please stay home or take a Rapid Antigen Test prior to arrival onsite. Box office staff may require to see evidence of your negative test result prior to entry.
- A COVID-19 Safety Plan is in place for the Festival for the health and safety of all.
- Hand sanitiser will be available for use. Please maintain personal hygiene and social distancing (where possible) to reduce the risk of exposure and spread of COVID-19.
- Capacity and seating in venues will be in accordance with Victorian Public Health Orders and Victorian Health guidelines at the time of the Festival, not at the time of ticket purchase.

- Festival attendees must adhere to COVID-19 Safety guidelines and follow instructions given by marshals, staff or volunteers while attending the event. The Festival reserves the right to eject from the site any person who does not agree to follow COVID-19 Safety Plan rules and procedures.
- Please note, we will not refund your ticket once it has been exchanged for a wristband at the Festival entry.
- Conditions of Entry are subject to change at any time in accordance with Victorian Public Health Orders in place at the time of the event.

As at 21.08.22